



## Network Security Services

*Network security planning, monitoring, management, defense, response, recovery, testing, training: an overview of Progent's IT security services*

Progent offers a broad range of cybersecurity services designed to keep your IT network safe and available within today's increasingly hostile security landscape. Progent's security experts have earned major industry certifications including CISA, CISM, CISSP, CRISC, and GIAC. Progent has several models for delivering security services:

- Remote and onsite as-needed support billed by the minute
- Subscription-based managed services billed at a fixed monthly rate
- Set-price service packages for one-time projects
- Emergency ransomware response. Progent will submit a bid based on an evaluation of damage.

### On-demand Security Services

This traditional support model is geared toward quickly resolving security issues that are disrupting or threatening productivity. Examples include debugging a misconfigured firewall, setting up multi-factor authentication for a critical app, or cleaning up certificates. These services are offered online or onsite and are billed by the minute. On-demand security services are available during normal business hours. Extended hours service is an extra-cost option.

### Subscription-based Managed Services for Network Security

Progent's *ProSight* remote monitoring and management (RMM) services offer a comprehensive suite of enterprise-class solutions for every major facet of network management. Security areas covered include backup and disaster recovery for local, cloud, and hybrid networks; A/V and ransomware defense; endpoint protection based on AI and machine learning; network infrastructure monitoring; patch management; plus email filtering and encryption. Remote monitoring services are 24x7 and Progent's team of IT experts are available to resolve current or potential issues.

### Fixed-price Service Packages for Common Security Projects

Progent offers a selection of standardized security services that provide an affordable way to assess your security profile and validate compliance with government and industry IT requirements. Services include both external and internal vulnerability checks, penetration testing, ransomware vulnerability reporting, social engineering/security awareness training, SANS Top 20 Security Controls assessment, web application assessment, and onsite Wi-Fi audit to search for rogue access points and to try to hack Wi-Fi authentication mechanisms.

### Ransomware Recovery Services

Progent has assembled a team of ransomware recovery experts experienced in acting quickly, collaboratively, and continually to restore critical IT services after a successful ransomware attack. Recovery services have several phases, each of which require different skill sets and most of which can be performed concurrently.

Phases of ransomware recovery services are: Containment, System Continuity, Data Recovery, Deploying Modern Ransomware Protection Tools, Settlement Negotiation (when necessary), and Forensics. Progent has worked with top insurance providers like Chubb to help organizations clean up after ransomware assaults.

### Ransomware Hot Line

The Ransomware Hot Line helps organizations to complete the critical first phase in responding to a ransomware assault by containing the attack. Progent's online ransomware experts can help identify and quarantine breached servers and endpoints and protect clean assets from being penetrated.

If your system has been breached by any strain of ransomware, don't panic. Get immediate help by calling Progent's Ransomware Hot Line at **800-462-8800**.

### Find Out More About Progent's Network Security Services

For additional information, call **800-993-9400** or send email to [information@progent.com](mailto:information@progent.com). You can also check Progent's web site at [www.progent.com](http://www.progent.com).

## SECURITY SERVICES

- **On-demand Services:** Online/onsite help provides security expertise when you need it.
- **Managed Services:** 24x7 RMM services help resolve current issues quickly and anticipate most issues before they become a crisis.
- **Set-price Service Bundles:** Standardized service bundles use proven tools and follow best practices to assess and enhance your security profile and validate your compliance.
- **Ransomware Recovery:** This includes containment, system continuity, data restore, A/V tool installation, settlement negotiation, and forensics.

## KEY BENEFITS

- **Low cost:** Advanced tools and seasoned engineers allow Progent to deliver high value affordably and on schedule
- **High ROI:** Per-minute billing for on-demand online support means you pay only for the security services provided.
- **Simplified Management:** By outsourcing security services, you reduce the hassle of hiring and maintaining an IT staff who have the skills needed to keep your network protected and available.
- **Focus on Business:** Relying on Progent's security experts allows your management and IT staff to focus on business.
- **Access to Security Experts:** Progent's security experts have earned top certifications including CISA, CISM, CISSP, CRISC, and GIAC.